

Resources for Financial Assistance

Medical Expenses, Insurance, and Living Expenses

CancerCare

(800) 813-HOPE (4673)

Website: www.cancercares.org/financial

Financial assistance is available for transportation, homecare, and childcare.

Cancer Financial Assistance Coalition (CFAC)

Website: www.cancerfac.org

CFAC is a coalition of financial assistance organizations that have joined forces to help cancer patients experience better health and well-being by limiting financial challenges.

CFAC has developed a searchable, user-friendly database of financial resources for cancer patients.

Department of Social Services

Check your local telephone listings for a contact number.

Patients may apply for Medicaid and public assistance programs that serve people in urgent or temporary need of food, housing, prescription drugs, and other medical expenses.

Department of Veterans Affairs

(800) 827-1000 for VA Benefits

(877) 222-VETS (8387) for Health Care Benefits

Website: www.va.gov

Eligible veterans and their dependents may receive cancer treatment at a Veterans Administration Medical Center.

The HealthWell Foundation

(800) 675-8416

Website: www.healthwellfoundation.org

The HealthWell Foundation is a non-profit organization established to address the needs of individuals who cannot afford their insurance co-payments, premiums, co-insurance, or other out-of-pocket healthcare costs.

Hill-Burton Free Hospital Care

(800) 638-0742

Website: www.hrsa.gov/gethealthcare/affordable/hillburton

The Division of Facilities Compliance and Recovery monitors facilities nationwide that receive federal funds under the Hill-Burton Program for construction and modernization. In return, these facilities are required to provide a specific amount of free or reduced-cost healthcare to people who are unable to pay. This office provides information to the public on the location of these facilities and income eligibility criteria.

Lymphoma Research Foundation (LRF)

LRF Helpline

(800) 500-9976

E-mail: helpline@lymphoma.org

Websites: www.lymphoma.org and

www.lymphoma.org/financialassistance

LRF offers a financial assistance program for eligible patients currently undergoing treatment who are uninsured or have adequate medical insurance but struggle to pay for expenses related to their lymphoma treatment. In addition to the Patient Aid Grant Program, LRF offers the T-Cell Lymphoma Transportation Assistance Fund (www.lymphoma.org/TTAF), which can assist T-cell lymphoma patients with transportation-related expenses for patients undergoing treatment.

The National Children's Cancer Society (NCCS)

(800) 532-6459

Website: www.thenccs.org/assist

The NCCS serves as a financial, emotional, and educational resource for children with cancer and their families at every stage of illness and recovery. They provide a case manager trained in providing practical and emotional support to parents and caregivers, and financial assistance for lodging, meals, and transportation associated with treatment.

National Organization for Rare Disorders (NORD)

Hodgkin Lymphoma and PTCL

(800) 999-NORD (6673)

Website: www.rarediseases.org/patients-and-families/patient-assistance

NORD administers Patient Assistance Programs to help patients obtain life-saving or life-sustaining medication they could not otherwise afford. NORD has expanded its services to offer financial assistance with insurance premiums and patient co-pay fees as well as assistance with reasonable and appropriate diagnostic testing expenses and travel to and consultation with disease specialists that are not covered by a patient's insurance plan. NORD also works in partnership with pharmaceutical and biotechnology companies as well as patient organizations to provide travel and lodging assistance for study participants enrolled in specific clinical trials of rare diseases.

NeedyMeds

(800) 503-6897

Website: www.needymeds.org

NeedyMeds is a non-profit information resource devoted to helping people in need find assistance programs to help them afford their medications and healthcare-related costs. They also offer a free drug discount card that may help obtain a substantially lower price on medications.

Partnership for Prescription Assistance

(888) 477-2669

Website: www.pparx.org

The Partnership for Prescription Assistance offers a single point of access to more than 475 public and private patient assistance programs, including programs offered by biopharmaceutical companies. Patients can be screened for eligibility and begin enrollment applications for medication assistance programs by calling the phone number or visiting the website.

Patient Access Network Foundation

(866) 316-PANF (7263)

Website: www.panfoundation.org

The Patient Access Network Foundation is a non-profit organization dedicated to supporting the needs of patients who cannot access the treatments they need due to out-of-pocket healthcare costs.

Patient Advocate Foundation

(800) 532-5274

(866) 512-3861 for Co-pay Relief Program

Website: www.patientadvocate.org

The Patient Advocate Foundation serves as an active liaison between the patient and his/her insurer, employer, or creditors to resolve insurance, job discrimination, or debt crisis matters through case managers, doctors, and attorneys. A limited co-pay relief program is also offered. Please contact the Patient Advocate Foundation for further information.

Social Security Administration (SSA)

(800) 772-1213

Website: www.ssa.gov

SSA is a government agency that oversees the Social Security, Supplemental Security Income (SSI), and Medicare programs. Contact the SSA to get information on eligibility and coverage and to find out how to apply to any of these programs.

The Leukemia & Lymphoma Society (LLS)

(800) 955-4572

(877) 557-2672 for Co-pay Assistance Program

Website: www.lls.org

The LLS provides co-pay assistance to help with insurance premiums and co-pay obligations. In addition, the LLS can also help patients find additional sources of financial aid.

United Way of America

Website: www.unitedway.org/pages/contact-us/

The United Way of America offers local toll-free information phone lines linking people to community resources and services, such as emergency housing and food assistance.

Housing Near Hospitals

American Cancer Society (ACS)

Hope Lodge

(800) ACS-2345 (227-2345)

Website: [www.cancer.org/treatment/](http://www.cancer.org/treatment/supportprogramsservices/hopelodge/index)

[supportprogramsservices/hopelodge/index](http://www.cancer.org/treatment/supportprogramsservices/hopelodge/index)

Hope Lodge offers temporary free housing to patients and caregivers undergoing treatment away from home. There are currently 31 Hope Lodge locations throughout the United States.

Hotel Lodging

(800) ACS-2345 (227-2345)

Website: [www.cancer.org/treatment/](http://www.cancer.org/treatment/supportprogramsservices/patientlodging/index)

[supportprogramsservices/patientlodging/index](http://www.cancer.org/treatment/supportprogramsservices/patientlodging/index)

The ACS, in a cooperative effort with hotels across the country, provides overnight accommodations to cancer patients who must travel for outpatient treatment, which is subject to availability. In addition, ACS has a nationwide partnership with Extended Stay America hotels that provides free or reduced-rate lodging for those who qualify.

Healthcare Hospitality Network

(800) 542-9730

Website: www.hhnetwork.org

The Healthcare Hospitality Network promotes and assists non-profit programs that provide lodging and supportive services to patients, families, and their loved ones who are receiving medical care away from their home communities.

Joe's House

(877) 563-7468

Website: www.joeshouse.org

Joe's House is a non-profit organization providing a nationwide online service that helps cancer patients and their families find lodging near treatment centers.

Ronald McDonald House Charities

(630) 623-7048

Website: www.rmhc.org

Ronald McDonald House Charities is a national network of temporary housing facilities for families of children hospitalized with life-threatening illnesses.

Transplant Assistance

The Bone Marrow Foundation

(800) 365-1336

Website: www.bonemarrow.org

The Bone Marrow Foundation's Patient Aid Program, when funding is available, covers the cost of donor searches, compatibility testing, bone marrow harvesting, medication, transportation, housing expenses, and many other ancillary costs associated with a transplant.

HelpHOPELive (formerly NTAf)

(800) 642-8399

Website: www.helpholive.org

HelpHOPELive (formerly NTAf) helps raise funds for transplant patients by providing compassionate support, education, and expertise to patients, their families, and communities.

National Foundation for Transplants (NFT)

(800) 489-3863

Website: www.transplants.org

NFT assists patients, their families, and friends in raising significant amounts of money for patients' transplant care when there is no public or private insurance that will cover all the costs.

Transportation

Air Charity Network

(877) 621-7177

Website: www.aircharitynetwork.org

Air Charity Network provides access for people in need seeking free air transportation to specialized healthcare facilities or distant destinations due to family, community, or national crisis.

American Cancer Society's (ACS) Road to Recovery

(800) ACS-2345 (227-2345)

Website: www.cancer.org/treatment/supportprogramsservices/road-to-recovery

Road to Recovery is an ACS service program that provides transportation for cancer patients to their treatments and home again.

Corporate Angel Network, Inc.

(914) 328-1313

Website: www.corpangelnetwork.org

The Corporate Angel Network arranges free air transportation for cancer patients going to and from approved treatment centers, utilizing empty seats aboard corporate aircraft traveling on business. Patients must be ambulatory and not require any life support equipment.

National Patient Travel Center HELPLINE

(800) 296-1217

Website: www.patienttravel.org

The National Patient Travel Center is a helpline available 24/7 that refers callers to the most appropriate charitable medical transportation program that can best meet their needs.

Industry-Sponsored Financial Assistance Programs

Amgen

Amgen Assist

(888) 427-7478

Website: www.amgenassist.com

Amgen Assist offers information on ways to help pay out-of-pocket expenses either through Amgen-supported programs or independent non-profit co-pay foundations. Amgen also offers assistance to uninsured patients who may be eligible for products at no cost through The Safety Net Foundation.

Celgene

Patient Support

(800) 931-8691

Website: www.celgenepatientsupport.com

Celgene Patient Support helps patients and healthcare providers navigate the challenges of reimbursement, provides information about co-pay assistance, and answers general questions about Celgene products and their distribution. In addition, this program can help locate transportation options to help with the cost of patients traveling to and from their doctor's office.

Eisai Inc.

Eisai Reimbursement Resources

(866) 61-EISAI (613-4724)

Website: www.eisaireimbursement.com

The Eisai Reimbursement Assistance Program provides patient assistance and reimbursement support for select Eisai products. A customer service representative will assist with Eisai product information, patient assistance programs for uninsured and indigent patients, reimbursement questions, prior authorizations, insurance verifications, referral to co-pay assistance programs, billing/coding questions, appeal assistance, and referral to disease-state assistance programs.

Genentech

Genentech Access Solutions

(866) 4ACCESS (422-2377)

Website: www.genentech-access.com/patients

Genentech Access Solutions provides one-stop access to a broad array of reimbursement information, support, and services for patients so that they can focus on treatment. In addition to providing information about co-pay assistance through independent public charities, Genentech Access Solutions can also help with common reimbursement challenges, insurance appeals and coverage denials, and referrals to the Genentech Access to Care Foundation.

Gilead Sciences, Inc.

Zydelig AccessConnect™ Program

(844) 6ACCESS (622-2377)

Website: www.zydeligaccessconnect.com

Zydelig AccessConnect offers a central resource of simple tools and services designed to help patients access, afford, and adhere to Zydelig therapy. Assistance with navigating insurance requirements and logistics, financial support via co-pay coupons, independent foundations, and a patient assistance program, and connections to support networks are some of the services provided through this program.

Janssen Pharmaceuticals, Inc.

DOXILine

(800) 609-1083

Website: www.doxiline.com

PROCRIline

(800) 553-3851

Website: www.procritline.com

Both DOXILine and PROCRIline provide access to reimbursement information and support to patients without insurance coverage (based on financial need); access to insurance guidelines for private, federal, and state plans; verification of insurance coverage; and coding and billing assistance for Doxil and Procrit.

The Advocacy Connector

Website: www.advocacyconnector.com

The Advocacy Connector from Janssen Biotech, Inc. helps patients find and contact the advocacy groups most relevant to their specific needs. This user-friendly website provides patients with a database of links to support services related to their specific illness and location (national and/or state).

Merck

Patient Assistance Program

(800) 727-5400

Website: www.merck.com/merckhelps/

This private and confidential program provides medicine free of charge to eligible individuals, primarily the uninsured who cannot afford needed Merck medicines. Individuals who do not meet the insurance criteria may still qualify for the Merck Patient Assistance Program if they attest that they have special circumstances of financial and medical hardship, and their income meets the program criteria. Merck also offers The ACT Program, which provides free reimbursement support services to help answer questions related to insurance coverage and reimbursement.

Millennium: The Takeda Oncology Company

Velcade Reimbursement Assistance Program

(866) VELCADE (835-2233)

Website: www.velcade.com/paying-for-treatment/

Millennium has developed a reimbursement resource website as a tool to help physicians understand the healthcare insurance environment for Velcade. This website provides general guidance regarding steps to support appropriate reimbursement and patient access to Velcade treatment.

Novartis Oncology

Patient Assistance and Reimbursement Programs

Patient Assistance NOW Oncology (PANO)

(800) 282-7630

Patient Assistance Programs

(866) 884-5906

Website: www.oncologyaccessnow.com/patient/program-finder.jsp

Novartis provides a variety of resources, including the Patient Assistance NOW Oncology (PANO) program, which offers quick and easy access to information about available reimbursement and support programs, and the Novartis Oncology Reimbursement Hotline.

Pharmacyclics, Inc. and Janssen Biotech, Inc.

YOU&i Support Program

(877) 877-3536

Website: www.youandisupport.com

The YOU&i Support programs are comprehensive, personalized support programs designed to help patients access Imbruvica. These programs assist with benefit investigations to determine insurance coverage for treatment, with the prior authorization process, and if necessary, insurance appeals. Information on assistance for out-of-pocket costs is also available. Under the YOU&i Start program, eligible patients who experience an insurance coverage delay of more than five business days may receive assistance in obtaining Imbruvica.

Sanofi

Sanofi Patient Connection

(888) visitSPC (847-4877)

Website: www.visitspconline.com

Sanofi Patient Connection is a comprehensive program designed to assist patients with three main types of support: Reimbursement Connection, which can help with insurance verification, prior authorizations, billing and coding, and claims and appeals process management; Patient Assistance Connection, which provides patients who meet eligibility requirements with medication at no cost; and Resource Connection, which identifies additional resources and support programs for patients, including clinical support, nutrition, transportation, health supply/cosmetic aids, patient advocacy support, and home care services.

National Headquarters

115 Broadway, Suite 1301
New York, NY 10006
(212) 349-2910
(212) 349-2886 fax

Helpline: (800) 500-9976
helpline@lymphoma.org

Website: www.lymphoma.org

Email: LRF@lymphoma.org

© 2014 Lymphoma Research Foundation

Getting the Facts is published by the Lymphoma Research Foundation (LRF) for the purpose of informing and educating readers. Because each person's body and response to treatment is different, no individual should self-diagnose or embark upon any course of medical treatment without first consulting with his or her physician. LRF is not responsible for the medical care or treatment of any individual.

Last Updated November 2014

Stay Connected through our social media



Seattle Genetics

SeaGen Secure Patient Assistance Program
(855) 4SEAGEN (473-2436)

Website: www.seagensecure.com

SeaGen Secure is a comprehensive assistance program for patients who have been prescribed products from Seattle Genetics and for the healthcare providers caring for them. Services offered by the program include patient assistance and reimbursement support, benefits verification, co-insurance assistance, claims tracking, and general payer and policy research.

Spectrum Pharmaceuticals

(888) 53-STAR7 (537-8277)

Website: www.getasapinfo.com

The Spectrum Therapy Access Resources (STAR) program is designed to provide tools to help make reimbursement easy to understand and more manageable. Services include benefit investigations, pre-authorizations, pre-determinations, appeals, drug replacement, alternative sources of coverage, and finding co-pay assistance for certain Spectrum products.

Teva Oncology

Comprehensive Oncology Reimbursement Expertise (CORE)

(888) 587-3263

Website: www.cephalononcologycore.com

CORE services offer help to patients and healthcare professionals through providing resources aimed at clarifying issues and assisting with the claims process. Specific assistance includes benefit verification and coverage determination, pre-certification and prior authorization support, personalized support through the claims process, and appeals support. In addition, Teva Oncology offers a Patient Assistance Program to provide certain Teva medications free of charge for patients who qualify.